

Trial Agreement

<input type="checkbox"/> I-12 \$175/week (\$700 for four weeks)	<input type="checkbox"/> I-15 \$200/week (\$800 for four weeks)	<input type="checkbox"/> T7 <input type="checkbox"/> T10 <input type="checkbox"/> T15
<input type="checkbox"/> I-12 with Eye Gaze \$425/week (\$1700 for four weeks)	<input type="checkbox"/> I-15 with Eye Gaze \$450/week (\$1800 for four weeks)	\$175/week \$700 for four weeks)
Please Select Mount <input type="checkbox"/> Table Top <input type="checkbox"/> Floor Stand	Please Select Mount <input type="checkbox"/> Table Top <input type="checkbox"/> Floor Stand	Keyguards <input type="checkbox"/> Master Page 3 x 3 <input type="checkbox"/> Master Page 4 x 4 <input type="checkbox"/> Master Page 5 x 5 <input type="checkbox"/> Master Page 6 x 6 <input type="checkbox"/> Master Page 7 x 7

Mount Options \$25/week

<input type="checkbox"/> Table Top Mount	<input type="checkbox"/> Seat Rail Mount
<input type="checkbox"/> Chair Frame Mount	<input type="checkbox"/> Floor Stand Mount

Accessories

<input type="checkbox"/> Buddy Button - No Cost	<input type="checkbox"/> Origin Headmouse \$50/week
<input type="checkbox"/> Microlight Switch - No Cost	<input type="checkbox"/> Origin Headmouse \$50/week

Rental Insurance **\$100** * Protect yourself from unwanted repair costs. See FAQ page for details

	Bill To:	Ship To:	User Information:
Name			
Address 1			
Address 2			
City/State /Zip			
Phone Number			
Email Address			

Method of Payment

3rd Party Funding (Medicaid, Medicare, Private Insurance)
 Additional documents are necessary. Please see FAQ page

Purchase Order PO# _____
 A copy of the purchase order and tax exempt certificate (if applicable) must be submitted with this contract

Check Check # _____
 The original check must be submitted with this contract

Credit Card CC# _____
 Name on card: _____
 Expiration Date: _____ Master Card Discover
 3 Digit Security Code: _____ American Express Visa

Signature

- I have read and understand the terms of the rental program
- I understand that I am responsible for any repair costs unless I have purchased rental insurance
- I understand that I am responsible for any replacement costs related to theft or loss
- I understand that the rented equipment must be returned on time to avoid late fees
- I intend this document to be legally binding whether transmitted by mail, facsimile or email

Signature: _____

Printed Name: _____

Date: _____

Requested Arrival Date: _____ / _____ / _____

Please allow at least one week from date submitted

Total

Price Per Week \$ _____
 Include mount cost if applicable

Number of Weeks: _____
 Maximum of four (4) weeks

Sub Total \$ _____
 Total weekly amount x number of weeks

Rental Insurance? Yes (\$100) No (\$0)

Applicable Tax \$ _____

Shipping **\$50**

Grand Total \$ _____



Trial Terms and Conditions

Rentals will only be made available to those individuals who have completed and signed a valid rental contract and have submitted it along with a payment method to Tobii Dynavox, 2100 Wharton Street, Suite 400, Pittsburgh, PA 15203.

If you prefer, you may fax this information to 412-381-5241 or email to trials@tobiidynavox.com

The maximum rental period is four weeks. The rental period begins the day after the unit is delivered to the shipping address indicated on the rental contract. The assistance of a Sales Consultant is not a condition of the rental period start date. Actual use of the rental equipment is not a condition of the rental period start date. An adult over 18 years old must be available to sign for the delivery. If no one is available to sign for the delivery, it will be returned to Tobii Dynavox after three delivery attempts. The rental period is completed when the rental device is received by Tobii Dynavox. The return shipping date will be supplied with the rental equipment and will fall one day after the specified rental period.

The individual assuming responsibility of the rental must be over the age of 18 years. Contact information for the individual assuming responsibility of the rental must be indicated on the rental agreement. Upon completion of the rental period, the individual responsible for the rental agrees to return the rental device and any accessories in the original packaging back to Tobii Dynavox using the supplied return label. If this shipping label is lost or misplaced, the person assuming responsibility for this contract will be responsible for the costs associated with returning the rental equipment to Tobii Dynavox. Tobii Dynavox will not reimburse any fees paid by the customer for the return shipping.

All ancillary equipment, instruction and training materials provided as part of the total rental package must be returned with the rental device. Failure to do so will result in an additional charge of the item at its list price to the person assuming responsibility for this rental and its terms and conditions. If the unit is returned to Tobii Dynavox after the due date, the individual assuming responsibility for the rental will be charged accordingly.

The individual assuming responsibility for the contract is liable for any repair or replacement costs incurred as a result of abuse, neglect, loss or theft of the unit during the rental period. The individual assuming responsibility for the contract is liable for any late fee. Late fees of \$250.00 per week will be charged for all equipment that arrives at the Tobii Dynavox office after the specified return date. A minimum charge of \$250.00 is applicable to all late returns. _____ ***PLEASE INITIAL HERE*******

Tobii Dynavox hereby warrants to the customer only that each item of equipment, when shipped, will be in good operating condition. The customer's damages for any breach by Tobii Dynavox of such warranty with respect to an item of equipment shall be limited to the direct damages caused by a defective operating condition which could not reasonably have been discovered by customer after the delivery of such item. The foregoing warranty and damages for breach thereof are the exclusive warranty and damages and are in lieu of any oral representation and all other warranties and damages, whether expressed, implied, or statutory.

Tobii Dynavox shall, at its expense, provide routine maintenance for all equipment and shall endeavor to repair or replace any item of equipment which is found to be defective during the rental period. In the event an item of equipment does not operate properly, the customer shall notify Tobii Dynavox immediately upon noticing the malfunction and request instructions before taking any remedial action or before returning it to us. Tobii Dynavox reserves the right to terminate any loan and request the immediate return of borrowed equipment.

The rental fee, up to a maximum of four (4) weeks and exclusive of any late charges, insurance, and shipping fees, will be applied toward the purchase price if the unit is purchased within six (6) months from the end of the rental period by the person who provided the monies for the rental.

If you wish to cancel this contract before shipping has occurred please contact the Trial Department

Tobii Dynavox Address: 2100 Wharton Street, Suite 400, Pittsburgh, PA 15203

Tobii Dynavox Phone: 800-344-1778

Tobii Dynavox Fax: (412) 381-5241

Tobii Dynavox Trial Department email: trials@tobiidynavox.com



Trial FAQs

Q: What is the length of time I may rent a Tobii Dynavox product?

A: The Tobii Dynavox rental program allows customers to trial most products for a period of up to four (4) weeks.

Q: Can I rent any carry cases and other accessories?

A: Cases will be supplied for I Series and T Series trials. Cases are not available for any other trial devices.

Q: What is a keyguard and do I need one? How many can I have?

A: The keyguard is a clear plastic overlay that is designed to align with different page sets and help guide the touch selection of users that have trouble with touch accuracy. The keyguard is not necessary to operate the rented equipment and is only listed with applicable equipment. If a keyguard is needed, please select the keyguard that will match the number of buttons, or "locations", on the page set you will be working in. You can select as many as needed, but we may only be able to ship one or two depending on our available inventory.

Q: What if I rent then end up purchasing? What happens to the money I paid for the rental?

A: If the same individual, organization or funding source that covers the cost of renting a device subsequently purchases a device within the next six (6) months for the same end user, the cost of the rental (Four week maximum) excluding any insurance and shipping costs is credited towards the purchase of your Tobii Dynavox device. Please note that the rental cost must be paid in full before a credit can be issued.

Q: Can I purchase insurance against accidental damage during the rental period?

A: Tobii Dynavox rental customers can purchase an all-inclusive Rental Insurance for their rental equipment. This guarantee becomes effective on the date the product ships from Tobii Dynavox to the rental customer and expires upon the return to our Pittsburgh, PA headquarters. Insurance is available for \$100.00 and provides coverage for any damage that may occur to the trial device during the rental period. Insurance does not cover theft or loss. Disassembly of the product will void this guarantee.

Funding sources, such as Medicaid, Medicare, and personal insurance will not cover the Rental Insurance fee. Please provide an additional payment (check, credit card, etc) for the Rental Insurance if you are working with a funding source.

Q: Who is responsible for repairs caused by damage if I do not purchase insurance?

A: The rental agreement is a binding agreement that holds the signer responsible for any damage to the rented product unless rental insurance is purchased prior to receipt of the rental. By signing this agreement, you are assuming liability for the equipment during the rental period. The signer is also responsible for replacement costs related to theft or loss of the rented product and accessories, and any late fees if the rented device is returned later than the specified due back date regardless of whether rental insurance was purchased.

Q: Will I receive my rental device on the day I requested?

A: All direct pay orders (purchase order, check, and credit card) will arrive on the selected requested date if the contract is received in at least one week in advance of the requested arrival date and we have the requested equipment in stock. If we are unable to provide your rental device on the requested date for any reason, a member of the Rental Department will contact you to schedule a new date. An individual of legal age must be available to sign acknowledging receipt of the equipment on the arrival date. Please note that because 3rd party funding sources require an approval before shipping, there may be an additional delay. A member of the Funding Department will contact you to schedule an arrival date.

Trial FAQs

Q: I would like to utilize my 3rd party funding source (Ex. Medicare, Medicaid, Private Insurance) to cover the cost of the rental but don't know where to begin.

A: To request a funded trial, please select "3rd Party Funding" as the payment method and submit the following information:

- Completed and signed rental contract
- Completed Client Information form
- Completed Release Assignment of Benefits form
- Speech Evaluation recommending the rental
- A copy of the clients applicable insurance card

Q: I will be paying directly for the trial. How should I proceed?

A: The request a direct pay rental, please select the applicable payment method and submit the following information:

- Completed and signed rental contract
- Method of payment
 - Tobii Dynavox accepts Visa, MasterCard, Discover or American Express. Credit card information must be complete and contain the card number, expiration date, and security code.
 - The original check or money order must be submitted if paying by check or money order.
 - A copy of the purchase order must be submitted if paying with purchase order.

Q: I am finished with my rental and I know I want to purchase a device. Do I keep the one I have?

A: The device that you receive for a rental is part of our rental inventory and will not be the device that you purchase. The rental device must always be returned by the outlined date to avoid late fees. If you do decide to move towards purchase, a new device will be provided after payment is received.

Q: Can I transfer the pages I created from the trial device to the device I purchase?

A: Yes. In order to transfer any saved pages from the trial device to the device you purchase we recommend backing up any custom programming to an external source before returning the rental equipment. This will allow you to load the custom programming onto the purchased equipment when you receive it using the 'Restore' feature.

Q: How do I return the trial equipment?

A: Tobii Dynavox supplies a UPS return shipping label with every trial shipment. To return the equipment at no cost, all that you need to do is securely pack the equipment in the original box, apply the return label over the existing label, and drop it off at the nearest UPS pick up location.

To find the nearest UPS shipping location, please visit <https://www.ups.com/dropoff>

Please be aware that if you ask UPS to pick up the equipment from your location they may charge you an additional fee that is not covered by Tobii Dynavox. For a free return, please follow the process outlined above.